

SUMMARY

Refunds Eligibility Audit Report

Acme Co. | Carrier: FedEx

Dec 2025 - Feb 2026

TOTAL RECOVERABLE

\$21,390

ELIGIBLE CLAIMS

1,078

DELAY RATE (2-DAY)

10.4%

NOT ELIGIBLE

89

FEDEX LATE DELIVERY ELIGIBILITY

SERVICE TYPE	TOTAL SHIPMENTS	LATE	DELAY %	ELIGIBLE	ELIGIBLE VALUE	MBG STATUS
FedEx 2Day	10,862	1,132	10.42%	1,047	\$20,399	MBG Not Reinstated
Ground Home Delivery	319	23	7.21%	20	\$594	-
FedEx Ground	88	9	10.23%	9	\$217	MBG Not Reinstated
Priority Overnight	22	2	9.09%	2	\$236	Enabled by Carrier
Standard Overnight	30	2	6.67%	2	\$144	Enabled by Carrier
Total	11,321	1,168	10.32%	1,080	\$21,590	

FEDEX SURCHARGE AUDIT

SURCHARGE TYPE	TOTAL CHARGES	TOTAL VALUE	ELIGIBLE COUNT	ELIGIBLE VALUE
Delivery Area Surcharge	38	\$179.80	-	-
Signature Required	32	\$234.65	-	-
Saturday Delivery	180	\$2,880.00	45	\$720.00

Note on MBG Status

FedEx 2Day and FedEx Ground are currently under "MBG not reinstated" status. Late delivery refund claims for these service types will be evaluated on a case-by-case basis. LateShipment.com's expert team handles all escalations and disputes on your behalf.

ELIGIBLE CLAIMS

Refunds Eligibility Audit Report

Acme Co. | Carrier: FedEx

Dec 2025 - Feb 2026

1,078 shipments eligible | **\$21,390** total recoverable

All shipments below arrived after their FedEx committed delivery date and qualify for refund claims. Amounts reflect the shipment charge assessed — full refunds apply where the service guarantee was in effect.

SHIPMENT DETAILS

TRACKING NO.	SERVICE	AMOUNT	SHIPPED	COMMITTED	DELIVERED	ORIGIN	DESTINATION
396382517995	Ground Home	\$17.02	Dec 8	Dec 12	Dec 16	Los Angeles	Everett
396460323982	Ground Home	\$17.79	Dec 9	Dec 12	Dec 13	Los Angeles	Plano
396732839067	Ground Home	\$17.46	Dec 15	Dec 19	Dec 20	Los Angeles	Denver
396337709533	FedEx 2Day	\$18.55	Dec 6	Dec 9	Dec 16	Los Angeles	Leavenworth
396380487621	FedEx 2Day	\$18.55	Dec 8	Dec 10	Dec 13	Los Angeles	Baton Rouge
396630116360	FedEx 2Day	\$13.30	Dec 12	Dec 15	Dec 17	Los Angeles	Bozeman
396729374562	FedEx 2Day	\$18.55	Dec 15	Dec 17	Dec 19	Los Angeles	Moline
396800936930	FedEx 2Day	\$13.30	Dec 16	Dec 18	Dec 20	Los Angeles	Boston
396861783162	FedEx 2Day	\$18.55	Dec 17	Dec 19	Dec 21	Los Angeles	Ladoga
396861946840	FedEx 2Day	\$18.55	Dec 17	Dec 19	Dec 22	Los Angeles	Middleton
396968431646	FedEx 2Day	\$23.27	Dec 19	Dec 22	Dec 24	Los Angeles	Middle Village
397004519925	FedEx 2Day	\$23.27	Dec 20	Dec 22	Dec 24	Los Angeles	Fairfax
397048977034	FedEx 2Day	\$23.27	Dec 22	Dec 24	Dec 26	Los Angeles	Montevieu
397048977663	FedEx 2Day	\$31.56	Dec 22	Dec 24	Dec 26	Los Angeles	Lehi
397102905676	FedEx 2Day	\$23.27	Dec 23	Dec 25	Dec 29	Los Angeles	Brooklyn
397102908263	FedEx 2Day	\$23.27	Dec 23	Dec 25	Dec 30	Los Angeles	Chicago
397134795674	FedEx 2Day	\$23.27	Dec 24	Dec 26	Dec 29	Los Angeles	Chicago
397138981885	FedEx 2Day	\$42.55	Dec 24	Dec 26	Dec 31	Los Angeles	Kent
397280405393	FedEx 2Day	\$23.27	Dec 30	Jan 1	Jan 5	Los Angeles	Doral
397280477289	FedEx 2Day	\$18.55	Dec 30	Jan 1	Jan 8	Los Angeles	Cullman

Showing 1-20 of 27 records Next →

ELIGIBLE CLAIMS

Refunds Eligibility Audit Report

Acme Co. | Carrier: FedEx

Dec 2025 - Feb 2026

1,078 shipments eligible | **\$21,390** total recoverable

All shipments below arrived after their FedEx committed delivery date and qualify for refund claims. Amounts reflect the shipment charge assessed — full refunds apply where the service guarantee was in effect.

SHIPMENT DETAILS

TRACKING NO.	SERVICE	AMOUNT	SHIPPED	COMMITTED	DELIVERED	ORIGIN	DESTINATION
397333108910	Priority O/N	\$62.29	Dec 31	Jan 1	Jan 2	Los Angeles	Seattle
397333400701	Priority O/N	\$81.36	Dec 31	Jan 1	Jan 2	Los Angeles	Saucier
398271045387	Std Overnight	\$58.07	Jan 30	Feb 2	Feb 3	Los Angeles	Spring Hill
398295628745	Std Overnight	\$85.51	Jan 31	Feb 2	Feb 3	Los Angeles	Charlotte
797766722340	FedEx Ground	\$36.50	Dec 20	Dec 26	Dec 29	Wheeling	Los Angeles
797799326781	FedEx Ground	\$15.41	Dec 19	Dec 25	Dec 29	North Jackson	Los Angeles
797805001171	FedEx Ground	\$14.74	Dec 31	Jan 5	Jan 7	Bethpage	Los Angeles
Showing 21–27 of 27 records							End of table

+ 1,051 additional eligible shipments in your full report

NOT ELIGIBLE

Refunds Eligibility Audit Report

Acme Co. | Carrier: FedEx

Dec 2025 - Feb 2026

89 shipments not eligible | Refund claims cannot be filed

The shipments below were delayed but do not qualify for refund claims. The reason is listed for each. Common causes include local delivery restrictions (weather or access), recipient not available, and incorrect address on the original shipment.

SHIPMENT DETAILS

TRACKING NO.	SERVICE	AMOUNT	SHIPPED	COMMITTED	DELIVERED	DESTINATION	REASON NOT ELIGIBLE
396292597122	FedEx 2Day	\$13.30	Dec 5	Dec 8	Dec 20	Hixson	Hold at FedEx office
396670680880	FedEx 2Day	\$18.55	Dec 13	Dec 15	Dec 17	Spicer	Local delivery restrictions
396800733935	FedEx 2Day	\$18.55	Dec 16	Dec 18	Dec 20	Midland	Local delivery restrictions
396871447833	FedEx 2Day	\$13.30	Dec 17	Dec 19	Dec 22	Charlotte	Incorrect address
397049688073	FedEx 2Day	\$18.55	Dec 22	Dec 24	Dec 26	Seattle	Customer not available
397161207131	FedEx 2Day	\$13.30	Dec 26	Dec 29	Dec 30	Miami	Business closed
397227251591	FedEx 2Day	\$13.30	Dec 29	Dec 31	Jan 5	Philadelphia	Customer not available
397227252771	FedEx 2Day	\$13.30	Dec 29	Dec 31	Jan 5	Bay Harbor Islands	Business closed
397431554840	FedEx 2Day	\$18.55	Jan 5	Jan 7	Jan 9	Leavenworth	Local delivery restrictions
397668559238	FedEx 2Day	\$38.80	Jan 12	Jan 14	Jan 20	Columbia	Incorrect address
397862063565	FedEx 2Day	\$38.80	Jan 17	Jan 19	Jan 21	Richardson	Business closed
397998034573	FedEx 2Day	\$40.26	Jan 21	Jan 23	Jan 27	Austin	Customer not available
398019228471	FedEx 2Day	\$23.87	Jan 22	Jan 26	Jan 29	Dallas	Local delivery restrictions
398019231353	FedEx 2Day	\$227.19	Jan 22	Jan 26	Jan 28	Wylie	Local delivery restrictions
398070298866	FedEx 2Day	\$23.87	Jan 23	Jan 26	Jan 31	Madison	Local delivery restrictions
398105570881	FedEx 2Day	\$18.75	Jan 26	Jan 28	Feb 10	Duluth	Hold at FedEx onsite
397358887752	Ground Home	\$16.97	Jan 2	Jan 7	Jan 9	Omaha	Weather delay
397358888770	Ground Home	\$21.12	Jan 2	Jan 8	Jan 9	Sabetha	Weather delay
398494374116	Ground Home	\$8.63	Feb 6	Feb 8	Feb 9	Peoria	Label unreadable

+ 70 additional non-eligible shipments in your full report